

EMpact Award Winner

Team Member Recognition Program

➤ How has the Team Member exhibited the criteria of the EMpact Award?

- “Schalene has gone above and beyond by working to improve our company’s cash application process over the last several months. Schalene has been doing the work of two people due to vacancies on the team.”

➤ How has this Team Member inspired you?

- “Schalene has been an inspiration by making open and meaningful connections with key stakeholders outside of her immediate team, mainly the Collections team. Communication regarding cash has improved dramatically due to Schalene’s hard work and dedication.”

➤ Multiple Sclerosis Association of America

- As a winner of the EMpact Award, Engle Martin will donate \$500.00 to a charity of Schalene’s choice, which is the Multiple Sclerosis Association of America (MSAA). MSAA is dedicated to improving lives through ongoing support and direct services to individuals with MS, their families, and their care partners.



Schalene Forrest

Staff Accountant
Atlanta, Georgia

➤ Team Member Experience

- By winning the EMpact Award, Schalene will be receiving a spa day at one of the top-rated spas in the Atlanta area. Schalene is always doing something for someone else, but the spa day will allow her to rest and relax and do something for herself.

